

## COMPANY POLICY

Radarmeteo was founded in 2007, based on the thirty years' experience accrued, both nationally and internationally, by the company's founder and former Director of the Avalanche Centre in Arabba and the Meteorological Centre in Teolo, in the field of meteorological and environmental monitoring.

The skills acquired over the years, thanks in the main to the growth of the workforce, have made it possible to attain a high level of professionalism and to develop innovative monitoring tools for numerous and diverse clients and stakeholders.

Radarmeteo started to develop at a time when professional customers were beginning to express needs specific to their fields for clear, detailed and representative weather information, having failed to receive an adequate response from the weather services market.

The experience Radarmeteo has gained over the years has enabled it to understand these new needs of the professional market and to develop appropriate support tools capable of providing it with sound answers.

Today, Radarmeteo presents itself on the national and international market as a trustworthy partner for public administrations, for companies of all sizes, and for professionals with high-level specialist skills. In particular, Radarmeteo carries out activities for:

- predictive **meteorological support**, real-time **event management**, and the **provision of** post-event reports;
- the design and implementation of **environmental monitoring systems**;
- the design and implementation of **information and decision support platforms** related to **meteorological monitoring**.

To this end, Radarmeteo has implemented a Management System based on the requirements of the ISO9001 organisational model, to which Management is totally committed, requiring all functions and personnel through their work to contribute actively to:

- promoting and complying with **legal requirements** laid down both nationally and internationally, including directives, laws, regulations and authorisations, pertaining to technical and environmental matters;
- meeting **requirements contractually agreed** with the client in terms of quality of service, expected performance, service, guarantees, delivery terms, adequacy and completeness of the documentation provided, confidentiality and security of data and information;



- the pursuit of **technological innovation** through the continuous updating of technical functions to enable the designing of systems and services aligned with the most modern solutions available on the market;
- the drive for **continuous improvement** of the system, investigating the causes of non-conformity situations;
- reducing clients' operating **costs** and **mitigating the effects of climate change** on their operations by improving their decision-making processes;
- assisting the clients at all stages of the service, from the interpretation of their needs to the assistance at the end of the activity, always striving to live up to their expectations **in order constantly to ensure their satisfaction**, striving for excellence;
- the diffusion of '**risk-based thinking**' throughout all levels of the organisation, making it a part of their daily activities to assess continuously the quality-related risks to which they are exposed in order to favour a preventive approach that results in the limiting of situations of non-compliance;
- reducing **the environmental impact** of clients' activities through optimisation of resources and better management of their processes;
- promoting **meteorological culture** by spreading the advantages of an accurate and reliable monitoring and forecasting system;
- making the use of meteorological data **free and more accessible** to people without a technical background through the use of clearer language.

Management is committed to making adequate resources available to pursue this Company Policy, which is freely available to Staff and other interested parties (Customers, Suppliers, Subcontractors, Community) and is actively disseminated and shared during internal training meetings.

Specific objectives in line with the implementation of its contents are set and monitored by Management, which urges all its staff to work towards its full implementation.

Due Carrare, 22/11/2024

CEO

Andrea Chini


